



Doctor Please!

Anyone currently insured under a guard.me AXA policy has access to this free service that offers remote medical consultation, medical advice & treatment options

How does it work?

- Service accessible via phone by calling your usual assistance service shown on your guard.me/AXA ID Card
- Service accessible through the application by following the below steps

- ✓ Ability to book an appointment with English, Spanish, Portuguese, Italian or German speaking doctors via the Application and to upload before the consultation, scans, test results and medical reports
- ✓ English, Spanish, Portuguese, Italian or German speaking doctors available with direct access by phone or via call back or via the Application (with video capabilities)
- ✓ Delivery of prescriptions, if required, through nearby pharmacy or via the Application

